



## LIMITED WARRANTY

Alex Canes, warrants its products to be free from defects in material and workmanship for the lifetime of use by original purchaser. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced, at Alex Cane's option. This warranty does not include any labor or shipping charges incurred in replacement part, installation, or repair of any such product. Alex Cane's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

For warranty service, please contact the dealer from whom you purchased your Alex product. In the event you do not receive satisfactory warranty service, please contact us directly by using the address or email on this brochure. Provide model number, purchase date, nature of defect, serial number if available, dealer name and address.

Alex Canes will provide a return authorization. The defective unit or parts must be returned for warranty inspection using the return authorization number within thirty (30) days from issue of the number otherwise a new number will have to be issued with reference to the original number. No shipments will be accepted without the authorization number clearly labeled on the package. Do NOT return any item to our factory without the company's prior consent, it will not be accepted. C.O.D. shipments will be refused; please prepay shipping charges.

## LIMITATIONS AND EXCLUSIONS:

The warranty shall not apply to problems arising from normal wear or failure to adhere to the user instructions. In Addition, the foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced. Products subjected to negligence, accident, improper operation or maintenance, misuse, disposable items such as, tips and wrist straps, or products modified without Alex Canes express written consent; including, but not limited to modification through the use of un-authorized parts or attachments, products damaged by reason of repairs made to any component without the specific consent of Alex Canes; products damaged by circumstances beyond Alex Canes control; products repaired by anyone other than an authorized Alex Canes dealer. Alex Canes shall solely determine such evaluation.

The foregoing warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose, and shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective product pursuant to the terms contained herein. Alex Canes shall not be liable for any consequential or incidental damages whatsoever. This Warranty shall be extended to comply with state provincial laws and requirements.

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